



Program Planning

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SUMMARY

- I. Introduction of Program Planning
- II. Why Program Planning?
- III. How to do Program Planning?
- IV. Tools for Program Planning
- V. Conclusion
- VI.Q&A

Overview of Zoom



I. Introduction of Program Planning (What to do Before Program Planning?)

* Must examine the <u>vision</u>, <u>mission</u>, and <u>goals</u> that guide the organization.

I. Introduction of Program Planning (Definition)

- * What is "**Program or Programme**"? Is a statement of situation, objectives, problems and solutions. (Kelsey and Hearne, 1949)
- * What is "**Planning**"? is designing a course of action to achieve ends.

I. Introduction of Program Planning (Definition)

 Program planning: is a procedure of working with people to recognize unsatisfactory situations or problems and to determine possible solutions or objectives and goals. (e-Courses International)

I. Introduction of Program Planning (Definition)

- What is "Goal"? is a broad statement of what you wish to accomplish.
 - Goals are: big and broad even visionary, general intentions, intangible, and abstract
 - Ex: Reduce opioid consumption among homeless people in Edmonton.

- What is "Objective"? represents a step toward accomplishing a goal.
 - Many objectives for 1 goal
 - S.M.A.R.T
 - Ex: By 2021, assist 5 Highly skilled immigrants of XYZ Community in the CoE get jobs in their field.

II. Why Program Planning? (Organization's Perspective)

- 1. Form Organizational Goals: to strive for better performance
- 2. Avoid the Use of Resources: to make effective decisions about how to allocate the resources
- 3. <u>Manage Risk and Uncertainty</u>: to **envision** possible **risk factors** and **develop contingency plans** to deal with them
- Build Team and Cooperation: to help the team to work toward the success of the organization as a whole so to take pride in their contributions
- 5. Identify Competitive Advantages: to get a view of the current strengths and weaknesses relative to major competitors.

II. Why Program Planning? (Business' Perspective)

- Fix Goals: to consider the **impact** the company want **to have** and to 1. find a way to get there
- <u>Cope Time Efficiently:</u> to determine which **responsibilities** are most 2. important to the **bottom line**, so to **allocate proper time** for their completion
- Assign Resources: to choose assignments for employees to meet 3. the **objectives of the business**
- Prepare for Uncertainty: to handle possible future scenarios to 4. prepare the company for any **situation** with a **list of resources**.
- Grow Existing Business: to map-out areas into which the business 5. could successfully expand.

II. Why Program Planning? (Comparison of Concepts for Organization Vs Business)

Organization's Perspective

- 1. Form Organizational Goals
- 2. Avoid the Use of Resources
- 3. Manage Risk and Uncertainty
- 4. Build Team and Cooperation
- 5. Identify Competitive Advantages

Business' Perspective

- 1. Fix Goals
- 2. Cope Time Efficiently
- 3. Prepare for Uncertainty
- 4. Assign Resources
- 5. Grow Existing Business

III. How to do Program Planning?



IV. Tools for Program Planning

There are many tools for program planning. Three (3) are the most popular:

- 1. Program charter include the Scope, Assumption, Pre-conditions, Risk Assessors, etc.
- 2. Logic Model
- 3. Timeline/Project Schedule
- 4. Budget
- 5. MoU (Memorandum of Understanding)
- 6. Etc.

Logic Model: 1. helps to know if the program has achieved success. It is an essential step for both the planning and monitoring processes.



Evaluation Identification – Design – Implementation – Completion/Follow-up

Logic Model adapted and modified from UW Extension (2003). Program Development and Evaluation Logic Model. Available at: http://www.uwex.edu/ces/pdande/evaluation/pdf/LMfront.pdf (Retrieved 6/22/2013)

1. <u>Timeline or</u> <u>Project</u> <u>Schedule</u>

outlines the activities or tasks required, the expected outcomes, the dates of accomplishme nt, and who is responsible for execution.

Program Goal				
Objectives				
1.1				
1.2				
1.3				
Activities	Months 1-3	Months 4-6	Months 7-9	Months 10-12
	٧	V		
		V	V	
		V	V	
		V	V	
			V	V
			V	V

1. <u>Timeline or</u> <u>Project</u> <u>Schedule</u> = GANTT CHART

Excel –
 Project
 Planner Free

Ms Project

Asana.

Task Name	Q12019			Q2 2019		Q3 2019
Task Name	Jan 19	Feb 19	Mar 19	Apr 19	Jun 19	Jul 19
Planning						
Research						
Design						
Implementation						
Follow up						

Project budget
 is used to
 estimate what
 the costs of
 the project will
 be for every
 phase of the
 project.

	L	Labor Materials Fixed Costs											
Tasks	Hrs	Rate	Units	\$/Unit	Material	Travel	Other	Budget		Actual		Under(Over)	
Phase or Category Title							\$	1,100	\$	1,263	\$	(163)	
Task	8	\$12.50					300.00		200.00		400.00		(200.00)
Task			25	\$4.50					400.00		112.50		287.50
Task							250.00		200.00		250.00		(50.00)
Sub Task											-		-
Sub Task											-		-
Sub Task											-		-
Task					500.00				300.00		500.00		(200.00)
Task											-		-
Phase or Category Title							\$	-	\$	-	\$	-	
Task											-		-
Task											-		-
Task											-		-
Task											-		-
Task											-		-
Phase or Category Title							\$	-	\$	-	\$	-	
Task											-		-
Task											-		-
Task											-		-
Task											-		-
Task											-		-

https://www.vertex42.com/ExcelTemplates/project-budget.html

V. Conclusion

Program planning helps organizations:

- to get the picture and map out what they intend to achieve and how to achieve their goals
- to get organized with a clear timeline, including resources to allocate to the success
- and to mitigate risks.
- Program planning uses different tools, the most popular: logic model, timeline of activities, budget, etc.



Edmonton



Questions & Answers